



## USER INSTRUCTIONS - ULTRA FAST CHARGER

### CHOOSE FROM THE ACCESS POINTS BELOW



#### EV Green Charger Card

#### To start charging



- Scan your EV Green Charger Card



- Choose the suitable cable and plug the charging cable into your vehicle

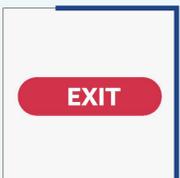


- Press the "Start" button on the charger

#### To stop charging

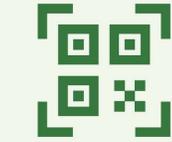


- Scan your EV Green Charger Card and Press the "Stop" button on the charger



- Press over "Exit" button and disconnect the cable from your vehicle and return it to the charging port

Press the **EMERGENCY STOP** button in case of an emergency!



#### QR Code



DEWA Smart App



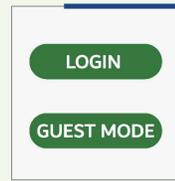
Smart Device Camera

#### To start charging



QR Code

- Scan the QR code on the charging station through DEWA Smart App or Smart Device Camera



LOGIN

GUEST MODE

- Log-in or choose Guest Mode and Follow the steps on your device screen



- Plug the charging cable into your vehicle and select "Start Charging" on your device screen and press the "Start" button on the charger

#### To stop charging



- Press the "stop" button on your device screen



- Disconnect the cable from your vehicle and return it to the charging port



A green light means the system is ready



A blue light means charging is underway



A red or yellow light indicates an error

### In case of emergency, please call 991

Note: Forcefully removing the cable will damage your vehicle and the charging station. Please follow the instructions carefully.

For more information and registration enquiries,

Please call 04 601 9999

Email: [customer@dewa.gov.ae](mailto:customer@dewa.gov.ae)

For more information please visit [www.dewa.gov.ae](http://www.dewa.gov.ae)